

# Discrimination is Against the Law

Soreo complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Soreo does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. Soreo:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need any of these services, contact our Compliance Department: Christina Diaz, Compliance Officer, 2475 E. Water Street, Tucson AZ 85719, Phone 520-547-7000, Fax – 520-547-7002, Email – [christina@soreo.com](mailto:christina@soreo.com).

## **If you believe Soreo failed to comply with any Federal Civil Rights laws:**

If you believe that Soreo has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Soreo's Compliance Department: Christina Diaz, Compliance Officer, 2475 E. Water Street, Tucson AZ 85719, Phone 520-547-7000, Fax – 520-547-7002, Email – [christina@soreo.com](mailto:christina@soreo.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Compliance Officer, is available to help you.
- The U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

# Interpretation Notice

## Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 520-848-4019 (TTY: 711).

## Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 520-848-4019 (TTY: 711)。

## Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 520-848-4019 (TTY: 711).

## Arabic

ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 5208484019 (رقم

هاتف الصم والبكم 711)

## Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 520-848-4019 (TTY: 711).

## Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 520-848-4019 (TTY: 711). 번으로 전화해 주십시오.

## Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 520-848-4019 (TTY: 711).

## French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 520-848-4019 (TTY: 711).

